



**KING COUNTY**

1200 King County Courthouse  
516 Third Avenue  
Seattle, WA 98104

**Signature Report**

**December 9, 2014**

**Motion 14252**

**Proposed No. 2014-0417.1**

**Sponsors Lambert**

1           A MOTION accepting the executive response to the  
2           2013/2014 Biennial Budget Ordinance, Ordinance 17476,  
3           Section 72, Proviso P2, as amended, related to enhanced  
4           911; and authorizing the release of \$100,000 currently held  
5           in reserve.

6           WHEREAS, the 2013/2014 Budget Ordinance, Ordinance 17476 Section 72,  
7           Proviso P2, as amended, related to enhanced 911, stated that \$100,000 should not be  
8           encumbered or expended until the executive transmits a report and a motion that  
9           acknowledges receipt of the report and said motion is adopted by council, and

10          WHEREAS, the King County executive has transmitted to the King County  
11          council the requested report, and

12          WHEREAS, the King County council has reviewed the attached report that  
13          addresses the following proviso areas:

- 14           1. Description of the work of the public safety answering point steering  
15          committee;
- 16           2. Status of the review and potential recommendations for the optimum public  
17          service answering point configuration in King County; and
- 18           3. Proposed schedule for completing its review and the plans for transmitting  
19          recommendations to the council;

20 NOW, THEREFORE, BE IT MOVED by the Council of King County:

21 The council acknowledges receipt of the executive's response to the 2013/2014  
22 Biennial Budget Ordinance 17476, Section 72, Proviso P2, as amended, related to the  
23 enhanced 911 program, which is enclosed as Attachment A to this motion.

24 The proviso response is hereby accepted and the \$100,000 currently held in

25 reserve in Ordinance 17476, Section 72, as amended, related to enhanced 911, is hereby  
26 released.

27

Motion 14252 was introduced on 10/6/2014 and passed by the Metropolitan King  
County Council on 12/8/2014, by the following vote:

Yes: 9 - Mr. Phillips, Mr. von Reichbauer, Mr. Gossett, Ms. Hague,  
Ms. Lambert, Mr. Dunn, Mr. McDermott, Mr. Dembowski and Mr.  
Upthegrove  
No: 0  
Excused: 0

KING COUNTY COUNCIL  
KING COUNTY, WASHINGTON



Larry Phillips, Chair

ATTEST:



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Anne Noris, Clerk of the Council

**Attachments:** A. E-911 Proviso Report

## **E-911 Proviso Report**

### **2014 E-911 Proviso language:**

*Of this appropriation, \$100,000 may not be expended or encumbered until the executive transmits a report and a motion that acknowledges receipt of the report and the motion is passed by the council. The motion shall reference the proviso's ordinance, ordinance section, proviso number and subject matter in both the title and body of the motion.*

*The executive must file the motion and report by September 15, 2014, in the form of a paper original and an electronic copy with the clerk of the council, who shall retain the original and provide an electronic copy to all councilmembers, the council chief of staff and the lead staff for the law, justice, health and human services committee or its successor.*

*The report and motion shall include a progress report from the King County Enhanced 911 (E-911) Program Office, in conjunction with the public safety answering point (PSAP) consolidation steering committee, concerning the status of the review of public safety answering point consolidation feasibility. The executive shall include in the required report a description of the work of the review committee and the status of its review of potential recommendations for the optimum public safety answering point configuration in King County. In addition, the report should contain the proposed schedule for completing its review and the plans for transmitting recommendations to the council.*

### **E-911 Proviso Report**

In order to improve the level of emergency services provided to the public, King County and the PSAPs that are part of the countywide E-911 system strive to provide the most efficient and effective emergency communications services possible. The existing E-911 system includes twelve PSAPs, necessitating significant equipment and technical support and interagency transfers of 911 calls within the system. There is a desire to examine whether reducing the need for transfers will expedite the delivery of emergency services. In addition, King County and other 911 jurisdictions nationwide are in the process of upgrading E-911 systems to Next Generation 911 (NG911) service, which will be capable of interfacing with modern communications technologies and receiving text, pictures, video and other forms of data. PSAP equipment and operational upgrades necessary for NG911 service will be costly; however, making changes to the system to improve efficiency and create cost savings, including the potential to reduce the number of PSAPs will help mitigate these costs. King County initiated a PSAP Planning Process in 2011 to consider these and other questions.

A PSAP Consolidation Steering Committee, consisting of the directors from each of the twelve PSAPs and police, fire, and Emergency Medical Services (EMS) representatives, was formed in July 2011. The E-911 Program Office, in conjunction with the Steering Committee, developed a Request for Proposal (RFP) for a countywide PSAP Consolidation Feasibility Assessment. GeoComm, a Minnesota-based organization with extensive public safety consulting experience, was selected as the consultant for this assessment. The vendor began the engagement by documenting the existing condition of the E-911 system and the PSAP structure, and then

conducted the Consolidation Feasibility Assessment. GeoComm presented final recommendations in June 2013, identifying different options for PSAP configuration and system enhancements for further consideration.

For the decision-making phase of the process, a PSAP Future Configuration Recommendation Committee was formed in 2013. This is a committee of policy-makers who will develop recommendations for the future of the E-911 system. Members of the PSAP Consolidation Steering Committee became a Technical Committee to assist the Recommendation Committee. A professional facilitator from Triangle Associates, Inc. was contracted to facilitate Committee discussions. The Recommendation Committee will look at potential options identified by GeoComm, and also identify and evaluate other viable options before making recommendations. The Recommendation Committee will also develop a transition plan for implementing the recommendations.

The Recommendation and Technical Committees began meeting in October 2013. The Technical Committee has identified 29 options to be considered and is in the process of evaluating the options. The Technical Committee has requested that a financial and NG911 consultant be brought in to provide additional expertise and support in evaluating the system finances and options, with an estimated project complete date of March 2015. In addition, the Committees will participate in a Strategic Positioning exercise to assist in setting the future direction of the E-911 system. Options that the Technical Committee determines to be viable will be merged into scenarios and forwarded to the Recommendation Committee for consideration. The Technical Committee will develop an implementation timeline for the proposed scenarios. In addition, E-911 policies, such as 911 call routing and PSAP Revenue Distribution, will be reviewed based on the proposed scenarios. It is anticipated that the Technical Committee will forward their refined proposals to the Recommendation Committee in the summer of 2015, allowing the Recommendation Committee to finalize their recommendations by September 2015. A Final Recommendation Report will be developed and the recommendations will be presented to various executive-level committees, including the King County Council, by December 2015.